

Privacy Policy & UK GDPR Statement

UniEdu Gateway Ltd

Last Updated: 12 July 2026

1. About Us

UniEdu Gateway Ltd ("UniEdu Gateway", "we", "us", or "our") is a UK-based education consultancy providing guidance and support to students seeking admission to universities and colleges in the United Kingdom. Our services include admissions advice, application support, student finance guidance, and related educational consultancy services.

Data Controller

UniEdu Gateway Ltd is the Data Controller responsible for your personal information.

Registered Office:

01 Cranbrook Road, Ilford, IG1 4DU

Company Registration Number:

17308968

Website: uniedugateway.com

Email:

info@uniedugateway.com

Telephone:

+44 7417 532274

2. Personal Information We Collect

Depending on the services you request, we may collect the following categories of personal information:

Identity Information

- Full name
- Date of birth
- Nationality
- Passport details (where required)
- Visa or immigration status

Contact Information

- Email address
- Telephone number

- Residential address

Educational Information

- Academic qualifications
- Certificates and transcripts
- English language qualifications
- Employment history (where relevant)
- Personal statement
- Curriculum Vitae (CV)

Financial Information

Where required for Student Finance applications, we may process information relating to funding eligibility and supporting documentation.

Technical Information

When you use our website, we may collect:

- IP address
- Browser type
- Device information
- Operating system
- Website usage statistics
- Cookie information

Marketing Preferences

Your communication preferences and consent choices.

3. How We Use Your Information

We process personal data only where permitted under the UK General Data Protection Regulation (UK GDPR).

We use your information to:

- Provide education consultancy services
- Process university applications
- Assist with Student Finance applications
- Recommend suitable courses and institutions
- Verify identity

- Respond to enquiries
 - Communicate application updates
 - Improve our services
 - Meet legal and regulatory obligations
 - Prevent fraud
 - Maintain accurate records
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4. Lawful Basis for Processing

Depending on the circumstances, we process personal data under one or more of the following lawful bases:

- Performance of a Contract
 - Legitimate Interests
 - Consent
 - Legal Obligation
 - Vital Interests (where applicable)
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5. Sharing Your Information

We may share your personal information with:

- Universities and colleges
- Student Finance England or other relevant funding bodies
- Awarding organisations
- Professional advisers
- IT and cloud service providers
- Government authorities where legally required
- Regulatory authorities

All third-party service providers are required to maintain appropriate security measures and process your information only in accordance with our instructions. We never sell your personal information.

6. International Transfers

Where your personal information is transferred outside the United Kingdom, we will ensure appropriate safeguards are in place in accordance with UK GDPR, including:

- UK International Data Transfer Agreements (IDTA)
- Adequacy Regulations
- Standard Contractual Clauses where appropriate

7. Data Retention

We retain information only for as long as necessary.

Typical retention periods include:

- Student enquiries: up to 12 months
- Client files: up to 6 years after completion of services
- Financial records: 6 years
- Marketing records: until consent is withdrawn or you unsubscribe

After the retention period expires, information is securely deleted or anonymised.

8. Your Rights

Under UK GDPR you have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your information
- Restrict processing
- Object to processing
- Withdraw consent
- Receive a copy of your data (data portability)
- Lodge a complaint with the Information Commissioner's Office (ICO)

To exercise any of these rights, please contact us using the details below.

9. Data Security

UniEdu Gateway Ltd has implemented appropriate technical and organisational security measures including:

- Secure cloud storage
 - SSL/HTTPS encryption
 - Password protection
 - Multi-factor authentication where appropriate
 - Access controls
 - Staff confidentiality obligations
 - Regular security reviews
 - Secure disposal of confidential records
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10. Cookies

Our website uses cookies to:

- Improve website functionality
- Analyse website performance
- Remember your preferences
- Deliver services efficiently

Where required, non-essential cookies will only be used with your consent.

11. Marketing Communications

We will only send marketing communications where:

- You have given your consent; or
- We are otherwise permitted to do so under applicable law.

You may unsubscribe at any time using the unsubscribe link in our emails or by contacting us directly.

12. Data Breaches

If a personal data breach occurs, UniEdu Gateway Ltd will investigate promptly and, where legally required, notify the Information Commissioner's Office (ICO) and affected individuals in accordance with UK GDPR requirements.

13. Children's Information

Where we provide services to applicants under the age of 18, we will process personal information in accordance with applicable safeguarding and data protection requirements.

14. Changes to this Privacy Policy

We may update this Privacy Policy from time to time.

When changes are made:

- The "Last Updated" date will be amended.
 - Significant changes may be communicated via email or through our website.
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15. Contact Us

If you have any questions regarding this Privacy Policy or wish to exercise your data protection rights, please contact:

Data Protection Contact

UniEdu Gateway Ltd

Contact Person: **Tanzina Rahman**

Email: **info@uniedugateway.com**

Telephone: +44 7417 532274

Email:

info@uniedugateway.com

Registered Address:

01 Cranbrook Road, Ilford, IG1 4DU

If you remain dissatisfied with how your personal information has been handled, you have the right to complain to the UK Information Commissioner's Office (ICO).